

NAA charges both parties to an arbitration a fee based on the type of dispute and amount of money involved in a dispute. One party may elect to to pay some or all of the other party's fees when invoking an arbitration clause, unless the non-paying party objects. In other cases, a third party to the dispute may pay our fees.

Per-Party Consumer (B2C / Private Parties) Fees

The filing fee for all consumer arbitrations shall be as follows:

- If the dispute is for a sum less than \$25,000.00, the filing fee shall be \$100.00 per party;
- If the dispute is for a sum equal to or greater than \$25,000.00, the filing fee shall be \$200.00 per party.

The arbitrator compensation for all consumer arbitrations shall be as follows:

- If the dispute is for a sum less than \$25,000.00, the arbitrator fee shall be \$200.00 per party;
- If the dispute is for a sum equal to or greater than \$25,000.00, the arbitrator fee shall be \$400.00 per party.

NAA will waive the administrative fee for any party who is an indigent consumer, as defined by the arbitral jurisdiction determined by the contract's Arbitration Clause.

If you think you may qualify for an administrative fee waiver, please notify NAA at the time of payment at help@NatArb.org. NAA will then ask you to declare under oath the amount of your monthly income and the number of persons living in your household. If NAA determines that you qualify as an indigent consumer, you will be required to pay only the arbitrator fee. If, however, NAA determines that you do not qualify, you will be required to pay the administrative and arbitrator fee.

Per-Party Commercial (B2B / Employment) Fees

The filing fee for all commercial arbitrations shall be as follows:

- If the dispute is for a sum less than \$25,000.00, the filing fee shall be \$150.00 per party;
- If the dispute is for a sum equal to or greater than \$25,000.00, the filing fee shall be \$250.00 per party.

The arbitrator compensation for all commercial arbitrations shall be as follows:

- If the dispute is for a sum less than \$25,000.00, the arbitrator fee shall be \$300.00 per party;
- If the dispute is for a sum equal to or greater than \$25,000.00, the arbitrator fee shall be \$500.00 per party.

Payment of Fees

Both the administrative fees and the arbitrator's compensation are collected by NAA prior to the commencement of the arbitral proceedings. Failure by any party to pre-pay these or any other fees will constitute a failure to proceed pursuant to Rule 16 and may result in the entry of a default award pursuant to Rule 17 or postponement or cancellation of the arbitration, at the discretion of the arbitration administrator.